

### GLOBAL CONSUMER INSIGHTS

GLOBAL LIFESTYLE MONITOR: COLOMBIA

#### APPAREL SPENDING

Colombia is a growing market for clothing brands and retailers. Consumers spent \$10.1 billion on clothing in 2017, and this number is expected to grow 118% by 2030. Overwhelming optimism about their personal finances provides opportunities for companies to reach Colombian consumers with new fashions and dynamic retail experiences.

COLOMBIA US \$10.1' +118% growth

EU \$338.9 +56% growth

CHINA \$277.2 +193% growth

K

How They Shop: Mix entertainment and commerce with in-person retail experiences suited to each phase of the shopping journey.

> What They Shop: Help consumers look and feel good with new technologies to provide comfort and quality throughout the day.

Spotlight on the Evolving **Shopping Journey:** Invest in social media clothing inspiration as Colombians integrate online channels into their shopping journey.

## FINANCIAL OUTLOOK



**OPTIMISTIC** 

Colombia

Global

**78% 56%** 

#### PESSIMISTIC



Colombia Global

4%

\*"Neither Optimistic/Pessimistic" not shown





#### GLOBAL LIFESTYLE MONITOR: COLOMBIA

#### **HOW THEY SHOP**

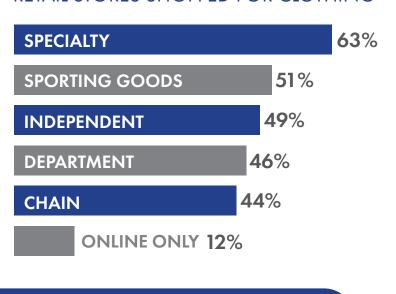
Colombian consumers enjoy shopping for clothes (86%), and this means traditional in-person retail for each stage of the shopping journey. Despite weekly internet use by 58% of the population<sup>2</sup>, just over one third (36%) have ever used the internet to browse or buy clothing. Maximize the market potential of these consumers by investing in dynamic in-person retail experiences.

#### SHOPPING JOURNEY

Consumers who prefer in-store shopping



#### RETAIL STORES SHOPPED FOR CLOTHING





14%

Shop online at least 1 time a month.

2010

#### APPAREL SHOPPING HABITS

**Buying Clothes on Impulse** 

#### **SOURCES FOR CLOTHING IDEAS** Other Window **Traditional** People Shopping Media 82% 40% 37% Store Social **Brand & Retailer Publications Digital Resources** Media 34% 26% 15%

2018





2012

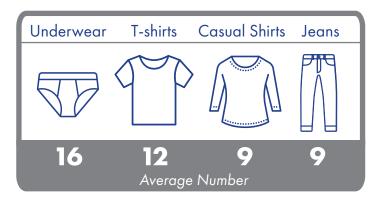
2016



#### WHAT THEY SHOP

Colombians are discerning clothes consumers. They look for clothes that provide comfort, quality, fit, and durability, leading them to prefer cotton-rich fabrics especially for items worn close to the skin. They are willing to pay more for quality, and want their clothing to do more by addressing physical processes such as perspiration. Help Colombian consumers take their fashion sense to the next level with new technologies made of cotton-rich fabrics to provide the comfort, quality, and style they seek.

#### TOP ITEMS OWNED

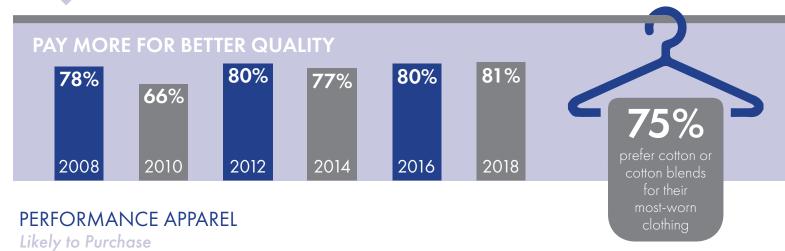


#### PRIMARY PURCHASE DRIVERS

**Perspiration** 







Temperature

Heart Rate

# SPOTLIGHT

#### **EVOLVING THE SHOPPING JOURNEY**

#### AVERAGE NUMBER OF GARMENTS OWNED





Colombia Globally

Colombian consumers stand out for their love of clothes shopping, owning 33% more garments than the average for consumers across the world. Nine in ten enjoy the in-store shopping experience, and half cite this enjoyment as the reason they do not shop online. An increasing number of Colombian consumers are incorporating online sources as they look for new clothing ideas, and social media is especially popular among younger Colombians. Get ahead of this changing market by integrating online and social media into the in-store shopping experience.

#### SHOPPING AFFINITY



LOVE/LIKE CLOTHES SHOPPING



**ENJOY IN-STORE** 



MONEY ON CLOTHES

#### **REASONS TO NOT SHOP ONLINE**

PREFER **IN-STORE EXPERIENCE** 

51%

**UNSURE OF** CLOTHING QUALITY

**47%** 

**CLOTHING MAY NOT FIT** 

44%

DON'T TRUST ORDER **PROCESS** 

43%

DON'T TRUST **WEBSITES** 

36%

#### ONLINE CLOTHING INSPIRATION



33%

2018

Use Social Media for Clothing Ideas



35-44 16%

25-34 **27%** 45-54 **10%** 







